

NAME OF UTILITY: LAKE BONANZA WATER SUPPLY CORPORATION

LOCATION OF OFFICE: WAGNER SERVICES
P. O. BOX 187
WILLIS, TEXAS 77378

TELEPHONE #: 936-856-4199

TERRITORY WHERE SCHEDULE IS APPLICABLE: LAKE BONANZA, HOLLY ESTATES,
and LAKE CONROE FOREST
SUBDIVISIONS
MONTGOMERY COUNTY, TEXAS

TYPE OF SERVICE RENDERED: WATER

EFFECTIVE DATE: November 9, 2018

CCN # 12703
PWS # 1700578

NAME OF UTILITY:

**LAKE BONANZA WATER SUPPLY
CORPORATION**

NAME OF TARIFF:

WATER

EFFECTIVE DATE:

November 9, 2018

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**SECTION 1.0
DEFINITIONS**

- 1.01 User:**
Customer or subscriber means an individual or corporation who purchases water service from the Utility Company.
- 1.02 Utility:**
Means LAKE BONANZA WATER SUPPLY CORPORATION.
- 1.03 Commission:**
Means the Texas Natural Resource Conservation Commission.
- 1.04 Other Regulatory Agency:**
Means the Texas Department of Health and other such agencies as may now or in the future exercise regulatory authority in the operation of the Utility.
- 1.05 Service**
Means the actual delivery of water to the customer and includes any and all acts done, rendered or performed in the delivery of water service by the Utility.
- 1.06 Standard Meter:**
Means a 5/8" X 3/4" water meter.
- 1.07 Customer Owned Equipment:**
Means the equipment to be installed and maintained at the customer's expense.
- 1.08 Utility Owned Equipment:**
Means that equipment to be installed and maintained at the Utility expense; this definition covers all equipment installed between the customer's property and the Utility owned distribution lines, at or near the boundary of the customer's property. This equipment includes, but is not limited to, holding tanks, pumps, electric lines and such other equipment as the Utility determines is necessary for the proper and safe functioning of the water system.

SECTION 1.0, Continued:

1.09 Member or membership:

Means party or person who is a subscriber to water and has been granted membership, paid a membership fee, or had a membership (fee paid by another person/party) transferred to them, and has not granted a transfer of services to another person or party and has not had the services cancelled for more than 30 days by the corporation for non-payment or has not requested services be disconnected. As long as the person or party is an active subscriber to services, they shall be considered a member and entitled to one water connection.

1.10 Tap Fee:

The charge assessed upon an approved request for connection of services where no water service has been previously installed. Membership is necessary for this service.

1.11 Reconnect Fee:

The charge assessed upon request for connection of services where water service has been previously installed, and a tap fee was paid by a previous subscriber. Membership is necessary for this service.

1.12 Transfer of Service:

Where active service is transferred from one subscriber to another subscriber without interruption in service. Membership is necessary for this service.

1.13 Late Charge:

A one-time penalty will be assessed on delinquent bills but may not be applied to any balance to which the penalty was applied in a previous billing.

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**SECTION 2.0
UTILITY OPERATION**

- 2.01** The Utility's operation consists of providing water service to Lake Bonanza, Holly Estates, and Lake Conroe Forest subdivisions. Water service is provided on a continuous basis from a central location and the service is so designed to provide an adequate, quality product to all users at all times.
- 2.02** The Utility's operation relates to maintaining the water distribution system by making necessary repairs or improvements as they are deemed to be required by the Utility or as they are requested by the customer.
- 2.03** Non-discrimination Policy of the Utility is that service is provided to all applicants who comply with the provisions of the tariff regardless of race, color, creed, sex or marital status.

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**SECTION 3.0
SERVICE TERRITORY**

3.01 The service territory to which this Tariff applies consists of the following area:

**Lake Bonanza, Holly Estates, and Lake Conroe Forest Subdivisions located in
Montgomery County, Texas
Nearest Town – Conroe, Texas**

3.02 The Service Territory does not serve any incorporated towns or other subdivisions.

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**SECTION 4.0
RATE SCHEDULE
(Metered)**

4.01 Meter Rates:

Metered rates are based on a monthly minimum rate for water service, which is to be paid at the end of the month for which service is rendered.

Schedule:

A. Metered Rates for Property with existing structures:

Standard Meter - \$27.00 minimum fee

_____	\$3.00 per 1,000 gallons for 1 – 4000 gallons
_____	\$3.50 per 1,000 gallons for 4001 – 8000 gallons
_____	\$4.00 per 1,000 gallons for 8001 – 20000 gallons
_____	\$4.50 per 1,000 gallons for 20001 – 40000 gallons
_____	\$5.00 per 1,000 gallons for 40001 – 50000 gallons
_____	\$5.50 per 1,000 for 50001 gallons and up.

B. Metered Rates for Property without structures:

Standard Meter - \$27.00 minimum fee

_____	\$3.00 per 1,000 gallons for 1 – 4000 gallons
_____	\$3.50 per 1,000 gallons for 4001 – 8000 gallons
_____	\$4.00 per 1,000 gallons for 8001 – 20000 gallons
_____	\$4.50 per 1,000 gallons for 20001 – 40000 gallons
_____	\$5.00 per 1,000 gallons for 40001 – 50000 gallons
_____	\$5.50 per 1,000 for 50001 gallons and up.

Membership is required for this service.

4.02 Deposit Fee: \$100.00

- a. This fee entitles the subscriber to one connection to water service and is required for all service connections, new subscribers, reconnects or transfers of service.

Membership Transfer Fee (plus balance on acct to transfer account without interruption in service): \$ 40.00

- b. Membership is transferable (see 4.05) upon sale or transfer of ownership of property and payment of final utility bill.

Membership is required for this service.

4.03 Tap Fee:

Standard 3/4"	\$600.00
1"	\$750.00
2"	\$2000.00
3"	\$5200.00
4"	\$6000.00

- a. Includes water tap and meter set by Operator of system. These fees are subject to change based on contractor's fees.

Membership is required for this service.

4.04 Base Rates:

3/4" meter serves (1 base unit)	\$27.00 base rate
1" meter serves (2 1/2 base units)	\$67.50 base rate
1 1/2" meter serves (5 base units)	\$135.00 base rate
2" meter serves (8 base units)	\$216.00 base rate
3" meter serves (15 base units)	\$405.00 base rate
4" meter serves (25 base units)	\$675.00 base rate

4.05 Reconnect Fee: \$100.00

The tap fee was paid by previous owner and service existed at one time.

Membership is required for this service.

4.06 Administrative Fee: \$ 50.00

Administrative fee for new service.

4.07 Returned Check Fee: \$ 30.00

The returned check fee will be paid for each and all returned checks, regardless of the reason for the check being returned.

4.08 Late Charge: 5%

A one-time penalty will be made on delinquent bills but may not be applied to any balance to which the penalty was applied in a previous billing.

- 4.09 Service Call:** **\$ 35.00**
(Any service rendered that is not the responsibility of the District).
- 4.10 Line Extensions** **\$8.00/foot after 100 feet**
- 4.11 Road Boring:** **\$ 400.00**
- 4.12 Cut Lock Fee** **\$ 100.00**
- 4.13 Curb Stop Damage** **\$ 200.00**
- 4.14 Drought Contingency Surcharge** **\$ 25.00**
(See attached Drought Contingency Plan)
- 4.15 Installation of Flow Restrictor:** **\$ 50.00**
- 4.16 Regulatory Assessment** **.5%**
PUC rules require the utility to collect a fee of one half percent of the retail monthly bill and remit the fee to the TCEQ.
- 4.17 Additional Assessments**
In the event any federal, state, or local government imposes on the Corporation a “per meter” fee, or an assessment based on a percent of water charges, or water pumped or used, the fee or assessment will be billed and collected as a “pass through” charge to the customer. This includes, but not limited to the Lone Star Groundwater Conservation District and any fees of charges assessed for the Montgomery County Water resources Assessment Program or similar programs in conjunction with the San Jacinto River Authority to reduce groundwater use.
- 4.18 Lone Star Groundwater Conservation District**
A fee of \$0.11 (11 cents) per thousand gallons of water used by each customer; this fee is collected to pay the administration costs and fees charged the Corporation by Lone Star Groundwater Conservation District based on the amount of water pumped for the Corporation’s wells located within the boundaries of the District. This fee may be raised by LSGCD at any time.
- 4.19 San Jacinto River Authority**
All fees, assessed by SJRA for the Groundwater Reduction Plan shall be passed through to each water using member based on water used. This fee is collected to pay the Corporation’s administration costs and fees charged the Corporation and may be raised by the SJRA or the Corporation at any time.

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**SECTION 5.0
SERVICE RULES AND REGULATIONS**

5.01 Service Rules and Regulations:

- a. **Metered Service:**
Metered water service will be based upon water consumption, measured through the customer's water meter as described in the approved Tariff.
- b. **Payment of Due Amounts:**
Every applicant who previously has been a customer of the Utility and whose service has been discontinued for non-payment of bills shall be required, before service is re-established, to pay all amounts due the Utility, plus any reconnection fees that may be in effect in the approved Tariff of the Utility at the time of reconnection. If reconnection is made within 30 days, a new membership fee will not be required to re-establish service.
- c. **Request for Non-standard Service:**
If an applicant requires other than the standard service and meter provided by the Utility, such applicant will be required to pay the total expenses incurred by the Utility plus fifteen percent (15%) in providing the non-standard service.
- d. **Membership Revocation:**
Membership will be revoked and deemed null and void for non-payment of billed service after 30 days of service being disconnected.
- e. **Refusal of Service:**
 - 1) **Compliance by Applicant:**
The Utility may decline to serve an applicant until such applicant has complied with the State and Municipal regulations and approved rules and regulations of the Utility on file with the Commission governing the service applied for, or for the following reasons:
 - a) **Applicant's facilities inadequate;**
If the applicant's installation of equipment is known to be hazardous or of such character that satisfactory service cannot be given; or
 - b) **For Indebtedness:**
If the applicant is indebted to any Utility for the same kind of service as that applied for; or
 - c) **Refusal to Obtain Membership:**
If the applicant has not received membership by transfer from another person/property owner and refuses to pay the required Membership Fee as spelled

Section 5.00, Continued:

out in the approved Tariff of the Utility at the time application for service is made; or

- d) Applicant requesting extension of service outside the service territory of Lake Bonanza WSC's CCN.

2) **Applicant's Recourse:**

In the event that the Utility shall refuse to serve an applicant under the provisions of these rules, the Utility must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission thereon.

3) **Insufficient Grounds for Refusal to Serve:**

The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

- a) Delinquency in payment for service by a previous occupant of the premises to be served; or
- b) Failure to pay for merchandise or charges for non-utility service purchased from the Utility; or
- c) Failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application; or
- d) Violation of the Utility's rules pertaining to operation of non-standard equipment or unauthorized attachments that interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with said rules; or
- e) Failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Utility as a condition precedent to service; or
- f) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

5.02 **Billings:**

Bills for water service shall be rendered monthly unless otherwise authorized by the Commission or unless service is rendered for a period of less than one month. Payment of bill is due fifteen (15) days after issuance of the bill, or the fifteenth (15th) day of the following month. A customer's water service may be discontinued if the bill has not been paid in full by due date and proper notice has been given. Proper notice shall consist of a mailing or hand delivery of at least ten (10) days prior to a stated date of disconnection. Bills shall be paid by mailing a check or money order to the address noted on the bill on a date that will insure receipt through normal mail of the payment to the Utility on or before the due date.

5.03 **Disputed Bills:**

In the event of a dispute between the customer and the Utility regarding any bill, the Utility shall forthwith make such investigation as shall be required by the particular case, and report the results

Section 5.0, Continued:

thereof to the customer. In the event the customer is dissatisfied with the results of any dispute, the customer may appeal the result to the Commission.

5.04 Meter Readings:

Each customer's water meter will be read once each month by the employees of the Utility unless service is rendered for less than a month. Meters will be read as nearly as possible on the corresponding day of each reading period, but meters may be read at other than monthly intervals if the circumstances warrant. In months where the meter reader is unable to gain access to the premises of the customer to read the meter on regular meter reading trips, the Utility will provide the customer with a postcard and request that the customer read the meter and mail the card to the Utility. If such postcard is not received by the Utility in time for billing, the Utility may estimate the meter reading and render a billing accordingly.

5.05 Meter Tests on Request of Customer:

The Utility shall, upon the request of a customer and if he so desires, in his presence or in that of his authorized representative, test the accuracy of the customer's meter. The test shall be made during the Utility's normal working hours at a time convenient to the customer if he desires to observe the test. The test shall be made preferably on the customer's premises but may, at the Utility's discretion, be made at the Utility's test laboratory. If the meter is found to be within the accuracy standards established by the American Water Works Association, the Utility may charge the customer a fee that reflects the cost to test the meter but this charge shall, in no event, be more than Seventy Five Dollars (\$75.00) to the residential customer. Following the completion of any requested test, the Utility shall promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

5.06 Bill Adjustment Due to Meter Error:

If any meter is found to be outside of the accuracy standards established by the American Water Works Association, proper correction shall be made of the previous readings for the period of six (6) months immediately preceding the removal of such meter from service for test, or from the time the meter was in service since last tested but not exceeding six (6) months, as the meter shall have been shown to be in error by such testing, and adjusted bills shall have been rendered. No refund is required from the Utility except to the customer last served by the meter prior to the testing. If a meter is found not to register for any period, unless bypassed or tampered with, the Utility shall make a charge for units used but not metered for a period not to exceed three (3) months based on amounts used under similar conditions during periods preceding or subsequent thereto, or during corresponding periods in previous years.

5.07 Discontinuance of Service:

- a. The due date of the bill for utility service shall not be less than fifteen (15) days after issuance. A bill for utility service is delinquent if unpaid by the due date.
- b. A customer's utility service may be discontinued if the bill has not been paid in full or a deferred payment agreement entered into prior to disconnect date and if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least ten (10) days prior to a stated date of disconnection.
- c. Utility service may be disconnected for any of the following reasons:

SECTION 5.00, Continued:

1. Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement.
2. Violation of the Utility's rules pertaining to the use of service in a manner that interferes with the service of others or the operation of non-standard equipment, if a reasonable attempt has been made to notify the customer and is provided with a reasonable opportunity to remedy the situation.

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SECTION 6.0
LINE EXTENSION POLICY

6.01 Line Extension Policy:

- a. It is the policy of the Utility that all extensions or improvements to facilities required as a result of an application or applications for service shall be paid for in full by the applicant or applicants for such service, and will include the cost of engineering should the services of a registered engineer be required as a result of an application for service received by the Utility. The cost for such extension or improvement shall be in addition to the tap fee and membership requirements.
- b. This extension policy shall be superseded by statements made in any registration filed with the Office of Interstate Land Sales Registration pertaining to this Utility when such statements conflict with this extension policy.

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**SECTION 7.0
EMERGENCY RATIONING PROGRAM**

7.01 Emergency Water Rationing:

Emergency water rationing shall be activated by Lake Bonanza Water Supply Board Decision based on the availability of water.

See attached Drought Contingency and Water Conservation Plans

